

HOW-TO-ORDER AND OTHER NICE-TO-KNOW INFO 2024

- PLEASE NOTE THAT A FEW VARIETIES HAVE A **MAXIMUM NUMBER** PER CUSTOMER. IT'S TECHNICALLY NOT POSSIBLE FOR ME TO SET A LIMIT IN THE WEBSHOP, SO I KINDLY ASK YOU TO PAY ATTENTION TO AND RESPECT ANY RESTRICTIONS.
- **IMPORTANT!** VARIETIES IN YOUR BASKET ARE **NOT RESERVED** EXCLUSIVELY FOR YOU. IF ANOTHER CUSTOMER BUYS THE LAST PIECE OF A VARIETY THAT YOU'VE GOT IN YOUR BASKET AS WELL, YOU WILL NOT BE ABLE TO BUY THAT VARIETY ANYMORE, AND MORE IMPORTANTLY, YOUR ORDER WILL **NOT BE PROCESSABLE** ON CHECKOUT UNTIL YOU HAVE **REMOVED** THE "OUT OF STOCK" ITEMS FROM YOUR BASKET.
THE ADVICE: IF YOU HAVE A BIG WISHLIST, PLACE MULTIPLE ORDERS INSTEAD OF ONE TO PREVENT PROBLEMS WITH "OUT OF STOCK" ITEMS IN YOUR BASKET AND NOT BEING ABLE TO CHECKOUT.
- IF YOU HAVE PLACED AN ORDER BUT YOUR DAFFODIL-APPETITE HAS NOT BEEN SATISFIED YET (WHICH I WOULD FULLY UNDERSTAND), YOU COULD PLACE ANOTHER ORDER WITHOUT BEING CHARGED FOR SHIPPING AGAIN BY USING THE PROMO CODE "**FLY4FREE**".
I DO KINDLY ASK YOU TO NOT MISUSE THE COUPON, AND **ONLY** USE IT ON YOUR 2ND OR SUBSEQUENT ORDERS.



🔑 Enter a promo code

📝 Add a note

- **CUSTOMERS ON IPADS/TABLETS;** USING THE ARROWS AND FILLING IN THE DESIRED QUANTITY CAN BE BOTHERSOME IF YOU ARE USING AN IPAD (OR SIMILAR DEVICE). A WORKAROUND SOLUTION IS TO ZOOM IN ON (OR ENLARGE) THE ARROWS, BY MOVING TWO FINGERS AWAY FROM EACH OTHER ON THE SCREEN.
WHEN YOU'VE ZOOMED IN, THE ARROWS SHOULD BE EASY TO USE, AND ALSO THE BOX WHERE TO TYPE IN THE NUMBER CAN BE FILLED IN MORE EASILY.
- I WILL BE AVAILABLE ON THE PHONE, THROUGH CHAT OR VIA EMAIL IF YOU ENCOUNTER ANY DIFFICULTIES DURING THE FIRST COUPLE OF HOURS AFTER OPENING.

- **COUNTRIES;** AT THE MOMENT IT IS ONLY POSSIBLE TO SHIP TO EUROPE, UK, US AND JAPAN. IF YOU LIVE IN A DIFFERENT PART OF THE WORLD, BUT WOULD LIKE TO PLACE AN ORDER, PLEASE CONTACT ME IN ADVANCE TO DISCUSS THE POSSIBILITIES.
- **POSTAGE/SHIPPING COST;** AS ALL PRICES ARE GOING UP AT THE MOMENT, UNFORTUNATELY SO ARE PRICES FOR SHIPPING, INSPECTIONS AND GROWING DAFFODILS. I CANNOT PASS THEM ALL ON TO YOU AS A CUSTOMER, BUT I'M AFRAID I DO HAVE TO INCREASE THE PRICES EVERY YEAR FOR SHIPPING. PLEASE CHECK THE INFO IN THE "TERMS AND CONDITIONS" INFO ON THE WEBSITE FOR THE CHARGES THAT APPLY THIS YEAR.
- **PICTURES;** MY LOVELY BETTER HALF AND ME LIKE TO TAKE DAFFODIL PICTURES IN OUR LITTLE CUSTOM-MADE STUDIO. WE DO THAT WITH A PROPER CAMERA AND PROPER LIGHTING AND USE A BLACK BACKGROUND TO HAVE THE COLOURS POP EVEN BETTER THAN THEY WOULD ON THE FIELD. WE **DO NOT(!)** ALTER ANY COLOURS, USE PHOTOSHOP OR USE ANY OTHER TRICKERY. WHERE POSSIBLE, I'VE ALSO ADDED PICTURES OF THEIR APPEARANCE IN THEIR NATURAL HABITAT (BEING EITHER ON THE FIELD OR IN THE POLYTUNNEL).
- LOTS OF NEW OR REINTRODUCED VARIETIES IN THE WEBSHOP THIS YEAR, BUT UNFORTUNATELY THERE ARE ALSO SOME VARIETIES I HAD TO WITHDRAW. IF YOU CANNOT FIND A CERTAIN VARIETY, PLEASE CHECK WITH ME TO SEE WHETHER WE CAN WORK SOMETHING OUT.
- PLEASE NOTE THAT I'VE ONLY GOT A SMALL NURSERY, WITH **LIMITED STOCKS** OF MOST VARIETIES. IF A VARIETY IS SOLD OUT, PLEASE ADD A COMMENT IN THE "NOTES" SECTION OF YOUR ORDER OR SEND ME AN EMAIL TO CHECK WHETHER I'VE GOT A SECRET STASH HIDDEN SOMEWHERE (I TRY TO BE CONSERVATIVE WITH AVAILABLE STOCKS).
- PLEASE, IF YOU HAVE ANY QUESTIONS, COMPLAINTS OR REMARKS ABOUT ANYTHING AT ALL, CONTACT ME!

THANK YOU ALL VERY MUCH!

MICHIEL

