## **HOW-TO-ORDER AND OTHER NICE-TO-KNOW INFO 2025**

- PLEASE NOTE THAT A FEW VARIETIES HAVE A **MAXIMUM NUMBER** PER CUSTOMER. IT'S TECHNICALLY NOT POSSIBLE FOR ME TO SET A LIMIT IN THE WEBSHOP, SO I KINDLY ASK YOU TO PAY ATTENTION TO AND RESPECT ANY RESTRICTIONS.
- IMPORTANT! VARIETIES IN YOUR BASKET ARE NOT RESERVED EXCLUSIVELY FOR YOU. IF ANOTHER CUSTOMER BUYS THE LAST PIECE OF A VARIETY THAT YOU'VE GOT IN YOUR BASKET AS WELL, YOU WILL NOT BE ABLE TO BUY THAT VARIETY ANYMORE, AND

MORE IMPORTANTLY, YOUR ORDER WILL **NOT BE PROCESSABLE** ON CHECKOUT (YOU WILL GET AN ERROR NOTIFICATION) UNTIL YOU HAVE REMOVED THE "OUT OF STOCK" ITEMS FROM YOUR BASKET.

**THE ADVICE**: IF YOU HAVE A BIG WISHLIST, PLACE MULTIPLE, SMALLER ORDERS INSTEAD OF ONE BIG ORDER (USE THE COUPON MENTIONED BELOW FOR  $2^{\rm ND}$  AND  $3^{\rm RD}$  ORDERS).

THIS HELPS PREVENTING PROBLEMS WITH "OUT OF STOCK" ITEMS IN YOUR BASKET AND NOT BEING ABLE TO CHECKOUT.

- IF YOU HAVE PLACED AN ORDER BUT YOUR DAFFODIL-APPETITE HAS NOT BEEN SATISFIED YET (WHICH I WOULD FULLY UNDERSTAND), YOU COULD PLACE ANOTHER ORDER WITHOUT BEING CHARGED FOR SHIPPING AGAIN BY USING THE PROMO CODE "FLY4FREE".

I DO KINDLY ASK YOU TO NOT MISUSE THE COUPON, AND **ONLY** USE IT ON YOUR  $2^{\rm ND}$  OR SUBSEQUENT ORDERS.

Ø Enter a promo code
Add a note

- CUSTOMERS ON IPADS/TABLETS; USING THE ARROWS AND FILLING IN THE DESIRED QUANTITY CAN BE BOTHERSOME IF YOU ARE USING AN IPAD (OR SIMILAR DEVICE). A WORKAROUND SOLUTION IS TO ZOOM IN ON (OR ENLARGE) THE ARROWS, BY MOVING TWO FINGERS AWAY FROM EACH OTHER ON THE SCREEN. WHEN YOU'VE ZOOMED IN, THE ARROWS SHOULD BE EASY TO USE, AND ALSO THE BOX WHERE TO TYPE IN THE NUMBER CAN BE FILLED IN MORE EASILY.
- I WILL BE AVAILABLE ON THE PHONE, THROUGH CHAT OR VIA EMAIL IF YOU ENCOUNTER ANY DIFFICULTIES DURING THE FIRST COUPLE OF HOURS AFTER OPENING.

- COUNTRIES; AT THE MOMENT IT IS ONLY POSSIBLE TO SHIP TO EUROPE, UK, US, CANADA AND JAPAN. IF YOU LIVE IN A DIFFERENT PART OF THE WORLD, BUT WOULD LIKE TO PLACE AN ORDER, PLEASE CONTACT ME IN ADVANCE TO DISCUSS THE POSSIBILITIES.

  FOR CUSTOMERS FROM CANADA; IF YOU WOULD BE OK WITH COMBINING YOUR ORDER WITH THAT OF (AN)OTHER CANADIAN CUSTOMER(S), IT WOULD GREATLY HELP REDUCE COSTS. PLEASE LET ME KNOW.

  ALSO, YOU WILL NEED TO APPLY FOR AN IMPORT PERMIT WITH YOUR GOVERNMENT BEFORE WE CAN HAVE THEM SHIPPED TO YOU. PLEASE MAKE SURE YOU HAVE ONE BEFORE WE START SHIPPING LATE AUGUST.

  THE IMPORT PERMIT DOES NOT APPLY TO US CUSTOMERS, AS THAT DISTRIBUTION IS ARRANGED DIFFERENTLY.
- POSTAGE/SHIPPING COST; AS ALL PRICES ARE GOING UP AT THE MOMENT, UNFORTUNATELY SO ARE PRICES FOR SHIPPING, INSPECTIONS AND GROWING DAFFODILS. I CANNOT PASS THEM ALL ON TO YOU AS A CUSTOMER, BUT I'M AFRAID I DO HAVE TO INCREASE THE PRICES FOR SHIPPING EVERY YEAR. PLEASE CHECK THE INFO IN THE "TERMS AND CONDITIONS" INFO ON THE WEBSITE FOR THE CHARGES THAT APPLY THIS YEAR.
- **PICTURES;** WE **DO NOT(!)** ALTER ANY COLOURS, USE PHOTOSHOP OR USE ANY OTHER TRICKERY. WHERE POSSIBLE, I'VE ADDED PICTURES OF THEIR APPEARANCE IN THE FIELD OR IN OUR TUNNEL.
- LOTS OF NEW OR REINTRODUCED VARIETIES IN THE WEBSHOP THIS SEASON, BUT EVERY YEAR I UNFORTUNATELY HAVE TO WITHDRAW SOME (TEMPORARILY) AS WELL.
   IF YOU CANNOT FIND A CERTAIN VARIETY, PLEASE CHECK WITH ME TO SEE WHETHER WE CAN WORK SOMETHING OUT.
- PLEASE NOTE THAT I'VE ONLY GOT A SMALL NURSERY, WITH **LIMITED STOCKS**OF MOST VARIETIES. IF A VARIETY IS SOLD OUT, PLEASE ADD A COMMENT IN
  THE "NOTES" SECTION OF YOUR ORDER OR SEND ME AN EMAIL TO CHECK IF
  I'VE GOT A SECRET STASH HIDDEN SOMEWHERE.
- THERE WILL BE ANOTHER SALES ROUND LATER THIS SUMMER. THIS ROUND WILL PROBABLY ALSO INCLUDE SOME OF HAROLD'S VARIETIES, SOME NEW ONES AND SOME RESTOCKS



## MICHIEL